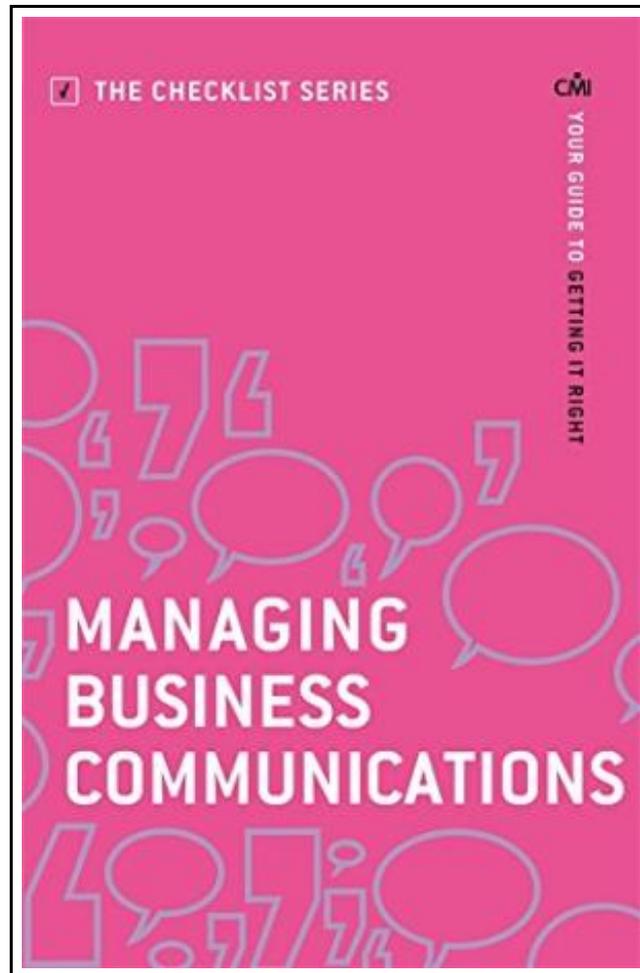


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MANAGING BUSINESS COMMUNICATIONS: YOUR GUIDE TO GETTING IT RIGHT



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